

# **ILUKA HOME OWNERS ASSOCIATION Inc**

**PO Box 119 Joondalup WA 6919**

**Email: [committee@iluka.org.au](mailto:committee@iluka.org.au)**

**Web: [www.iluka.org.au](http://www.iluka.org.au)**

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Dear Member

Your committee is aware of the growing problem with anti-social behaviour that has been prevalent in the suburb over the past 12 months or more, particularly within Sir James McCusker Park, along Shoalwater Parkway and in areas fronting the coastal nature strip.

While security is not strictly speaking part of the committees responsibility we have taken it upon ourselves to seek a solution by engaging with local Police, the City of Joondalup, City Watch and our local MP, Mr John Quiqley in order to find a solution to this problem.

Unfortunately the feedback we have from the Police and City Watch however appears to contradict the information we receive from residents and the evidence seen at the park most Saturday mornings. In effect, Council and Police are able to point out statistics showing us that very few complaints are received from Iluka.

We are aware that many of you have in effect, given up calling City Watch and The Police given the less than satisfactory responses in the past. What the committee now proposes is that we take steps to ensure that the statistics often quoted to us can work in our favour.

What we ask is that you do not give up, we feel that the best approach is for residents to make a concerted effort to ensure that City Watch and Police are fully aware of the extent of the problem and the depth of feeling amongst residents.

- The City of Joondalup's preferred option is that whenever anti-social behaviour occurs, residents should contact City Watch in the first instance on 1300 655 860.
- Be aware however that the role of City Watch is to "observe and report". Officers have no authority to make arrests or issue move-on notices but contact the Police where necessary.
- Whilst the committee does not wish to discourage the use of City Watch, we believe residents may be better served by contacting the Police Assistance Centre on 131 444, in addition to or instead of City Watch.
- Be sure to get the name of the City Watch and/or Police operator you speak to and make a note of the time contacted.
- Make note of any response from the operator which you feel may be inappropriate. There have been cases in the past where a call from a resident has been dismissed. We feel this is unacceptable and we seek to make City Watch and Police accountable if this occurs again.
- Make a note of the time that the City Watch and/or Police vehicle attends the scene. City Watch in particular are bound to respond within certain time parameters and we would like to ensure that this commitment is being met.

- Most importantly, be sure to contact Police and City Watch in a timely manner, i.e.: when the anti-social behaviour is taking place. Police have made it quite clear to us that they often receive complaints well after the event has taken place, when there is nothing that can be done.
- Finally, forward all details of contacts and responses to the committee either at the address listed above or by email at [committee@iluka.org.au](mailto:committee@iluka.org.au).
- Also, do not assume that your neighbours have called City Watch or the Police. If you observe anti-social behaviour, report it. Contact from a number of residents on the same night will clearly indicate to the relevant authorities that the problem is not as irrelevant as they may think.

Being "armed" with accurate and timely statistics of such calls serves a number of purposes.

- It enables us to hold the relevant authorities to account, with regard to both the initial response from the operator and response times as both City Watch and Police are obliged to log all contacts received from the public.
- It enables us to provide our local MP with information to support our case that Police resources in the northern suburbs are stretched, and
- It enables us to support the Police in their efforts to increase manpower in the northern suburbs. Unfortunately while the population of Iluka and surrounding areas has increased dramatically over the past few years, police numbers have remained constant.

The committee is here to assist you in any way we can to address the anti-social behaviour before it escalates further, however, the only way we can succeed is by the community pulling together in a joint effort.

Please contact your committee if you have any further concerns or comments.

Yours sincerely

The Committee of the Iluka Home Owners Association